



The Joint Commission's Gold Seal of Approval™ means your agency has reached for and achieved the highest level of performance recognition available in the field.



Joint Commission Accreditation



Pennsylvania Council of Children, Youth, and Family Services

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Behavioral Health Care Accreditation
The Joint Commission



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Agenda

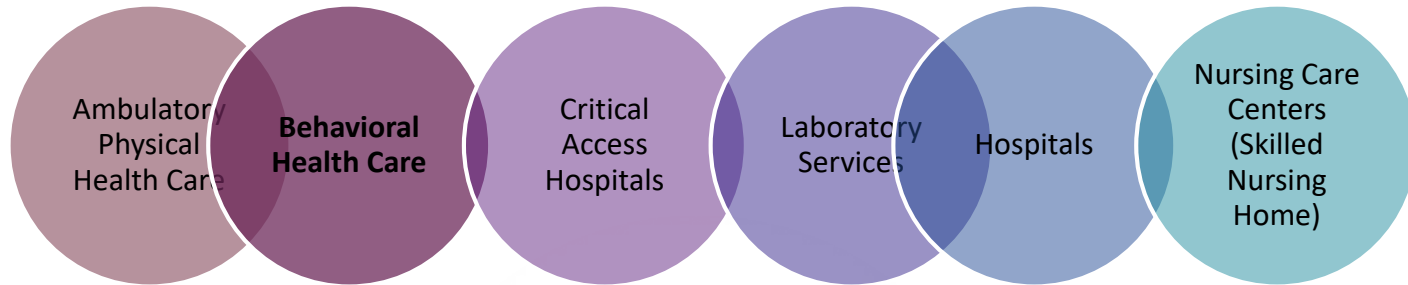
The Joint
Commission

The
Accreditation
Process

Survey
Process &
Resources



The Joint Commission's Accreditation Programs





Reputation

Accrediting Behavioral
HealthCare
Organizations since
1969

- ✓ Over 10,000 Sites
- ✓ 38% not-for-profit
- ✓ 40% for profit
- ✓ 22% governmental/
Tribal agencies/ facilities

Over 2,900 Accredited
Organizations.

Experienced in
accrediting a broad
range of services and
settings.



Behavioral Health Accreditation Program National and State Recognitions

- Federally deemed by SAMHSA as an approved provider of opioid treatment program accreditation
- Approved accreditation provider for state requirements or regulatory relief by 203 distinct administrative agencies within 49 states and the District of Columbia

www.jointcommission.org/BHCS





What Is Accreditation?

- Accreditation is the process of inviting outside experts to conduct a review of your agency to validate and improve the safety and quality of care, treatment and services.





What Makes The Joint Commission Stand Out?



Reputation/Recognition

High Touch/High Tech

Surveyor Cadre

Tracer Methodology

SAFER Matrix

Transparency



What Makes The Joint Commission Stand Out?





Great Achievements Come One Step at a Time

- **Learn more about working with us**
- **Review the requirements**
- **Assess your readiness**
- **Apply for accreditation**
- **Address any identified gap areas**
- **Prepare for your on-site survey**
- **Participate in your first Joint Commission survey**
- **Complete and post survey follow-up**
- **Celebrate/publicize your accomplishment**
- **Maintain your survey readiness**





The Joint Commission Behavioral Health Care Accreditation Requirements

- ▶ Care, Treatment, Services
- ▶ Emergency Management
- ▶ Environment of Care
- ▶ Human Resource Management
- ▶ Infection Control
- ▶ Information Management
- ▶ Leadership
- ▶ Life Safety
- ▶ Medication Management
- ▶ National Safety Goals
- ▶ Performance Improvement
- ▶ Record of Care, Treatment, & Services
- ▶ Rights of the Individual
- ▶ Waived Testing
- ▶ Sentinel Event Policy




Applicability Process: Common/Core Accreditation Requirements

- ▶ Common/Core = accreditation requirements that apply to all applicants
- ▶ Agency is expected to demonstrate full compliance during on-site survey, or
- ▶ Agency is expected to take corrected action(s) to come into compliance, and
- ▶ Submit a post-survey written report describing action(s) taken



Applicability Process: Additional Requirements based on Specific Populations

- *Children and Youth*
- *Foster Care*
- *Transitional services for young adults*
- **Youth receiving Treatment for Addiction Issues**
- **Youth receiving treatment for Eating Disorder issues**
- **Children/youth with intellectual and/or developmental Disabilities receiving care/services**




Standards applicability is determined by settings, programs, and specific populations!



Applicability Process: Additional Requirements based on Specific Settings

- *Residential*
- *Group Home*
- *Therapeutic Day School*
- *Therapeutic School*
- *Day Treatment*



Standards applicability is determined by settings, programs, and specific populations!



Applicability Process: Additional Requirements based on Specific Populations/Settings/Services

- *Prescribing Medications*
- *Storing Medications*
- *Administering Medications*
- *Physical Holding of Children/Youth*
- *Transitional Services for Older Adolescents/Young Adults*
- *Case Management*
- *Supported Employment Services for Older Adolescents/Young Adults*





Strategies for a Successful Accreditation Experience

➤ **Appoint an Accreditation Champion**

- Communicate value and benefits of accreditation
- Provide leadership support
- Inspire staff
- Establish expertise and credibility
- Embed accreditation into daily operations and culture of your agency





Strategies for a Successful Accreditation Experience

- Request access to online application for accreditation and online manual for accreditation



- Schedule an orientation to the application and the manual



Strategies for a Successful Accreditation Experience

- Determine applicable requirements (common/core and additional)
- Mine for Gold (current compliance)
- Identify gaps
- Action(s) to fill gaps

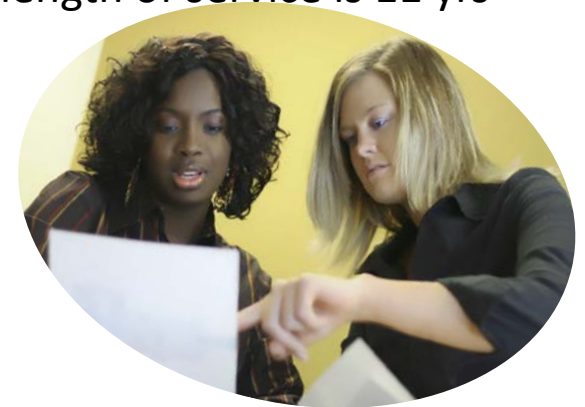


Strategies for a Successful Accreditation Experience

- Seek Complimentary Assistance
 - Business Development staff
 - Operations Account Executive
 - Standards Interpretation Group
 - Joint Commission engineers
 - Monthly webinars
 - BHC Annual Conference

The Joint Commission Surveyor Cadre

- Experienced behavioral health care professionals - Licensed clinicians
- Trained, mentored, and monitored to deliver consistently valuable surveys
- Diverse cadre – trained to be culturally sensitive to diversity
- Surveying is a skill set that needs to be exercised
 - Each surveyor surveys 12-15 times per year, average length of service is 11 yrs
- Surveyors share good practices
- Surveyors help organizations in their commitment to provide safe and high quality care, treatment and services






The Initial On-Site Survey

At **least 30 days** notice is provided prior to the actual initial, on-site survey date once it is scheduled



After Your Survey

- 60 days to resolve any non-compliance areas found
- Work with your Joint Commission operations account executive
- Seek advice
 - *Account Executive*
 - *Standards Interpretation Group*
- Final Accreditation Decision posted upon resolution of non-compliance areas
- Don't forget 
 - to make use of the free publicity kit posted on our web site to publicize your new status. Visit www.jointcommission.org/BHCA



My Contact Information



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See you soon on the road to accreditation!



Questions

